

RENTAL VEHICLE AGREEMENT TERMS AND CONDITIONS – for budget TF, TS, TE vehicles in New Zealand

General:

- Insurance is included in the rates with \$4000 or with \$0 excess/deductible *)
- Unlimited kilometres, and GST (15%)
- All charges are calculated on a daily basis, not a twenty-four hour day.
- For all rental vehicles there is a minimum period of five days.
- Courtesy Airport transfers before and after your hire are included in the price.
- Your Standard Excess/Deductible is \$4000 (\$5000NZD for drivers aged under 25 years)
- We do not deduct the bond from your Bank account
- Multiple windscreen and tyre cover are included in the bond waiver insurance
- We do not charge One way fees
- We do not charge for extra drivers
- Free starter pack, Regional and activities guide.
- Comprehensive road atlas supplied on loan.
- Nationwide AA road side service.

***) insurance**

The vehicle is fully insured in case of accident damage or loss of contents (excluding personal belongings). There is an excess/deductible of NZ\$4000 (\$5000 for drivers under 25 Years of age) or an excess/deductible of NZ\$ 0.00 with the max insurance option.

This covers the cost of damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage overhead and underbody damage, towing and recovery costs, theft, fire, break in or vandalism. This also includes the cost of the daily rental rate for the period the vehicle is off fleet for accident repairs. The Liability applies in respect of each claim, not per rental. In addition to the Liability an administration fee of \$150 will be charged per claim.

Rates include:

- Standard excess insurance cover or \$0 excess insurance cover
- Unlimited kilometers for all vehicle types
- Extra driver fee
- All living, kitchen & sleeping equipment
- Full water tank
- Nationwide roadside assistance & free phone help-line
- Maps and Campground Guides
- Complimentary transfers on the first and last day of rental to/from the airport or airport hotels
- Vehicle cleaning & grooming fee
- 15% G.S.T. (Goods and Services Tax)

rental duration:

Minimum rental period: 5 days. Minimum rental is extended to 14 days for travel between 20 December and 10 January. Vehicle rentals are calculated on a per calendar day basis, i.e. day of pick-up or drop off is always counted as a full day irrespective of what time it is collected or dropped off. Minimum rental period is subject to change during peak periods. Vehicles are required to be collected and returned within business hours.

Each day after the final hire day, that the vehicle is not returned, you may be charged double the daily gross rental rate.

Late pick-up or early return of vehicle does not entitle the hirer to any refund of the unused portion of the rental.

taxes

Our rates include GST of 15%.

bond

When you collect your vehicle we take an impression of your credit card as the bond of for your excess/deductible. This is the insurance excess for any single accident which may occur during your holiday. The impression of your credit card covers your accident-damage bond liability plus any extra costs such as fuel fill-up, emptying of the toilet at the end of hire, or any traffic infringements, losses or breakages. A credit card imprint must be on all rental agreements and must be the credit card of the main hirer unless prior arrangements have been made. We do not deduct the bond from the credit card, but merely hold the authority to deduct it in the unfortunate event of an accident. Please Note: For customers who are using debit cards for the security deposit, due to the limitations within Terms of Use for Debit Cards these are treated as cash and the full excess will be debited unless the Bond Waiver is purchased and then a signed imprint will be taken.

bond waiver/excess reduction

The Excess Reduction (\$0 excess) is an optional extra. This has a nil excess that covers you if you have an accident with another vehicle whether your fault or not, (especially if you have an accident with another vehicle and they have no insurance).

This Excess Reduction also has a nil excess that covers any accidental damage to Windscreens including replacement plus accidental damage to tyres. Excess Reduction does not cover you if you have a misjudgment of dimensions, eg hit a stationary object.

Please note that Excess Reduction is completely optional and can be decided upon collection of your vehicle. This additional insurance only covers you for one incident where after your standard excess applies. You can apply to purchase this cover for the remaining days of you hire.

It is strongly recommended for customers to take the bond waiver insurance to minimise excess exposure and travel with peace of mind

road user charges

Road User Charges Road User Charges apply to all diesel vehicle and are payable by the hirer. Road User Charges will be calculated and collected at the end of the hire and are based on the kilometers travelled during the hire. The hirer is liable for NZ\$6.80 per 100km traveled (subject to change by the NZ government). **The hirer is not responsible for the Road User Charges if the Bond Waiver insurance is selected.**

Exclusions

Bond waiver/excess reduction does not cover:

- Any water related damage, which includes but is not limited to:
 - a) Any vehicle submersion.
 - b) Creek or river crossing.
 - c) Driving through low plain flooded areas.
 - d) Beach driving.
- Personal belongings: We recommend the hirer does not leave valuables in the vehicle and that they take out personal insurance.
- The terms of the Rental Agreement are breached. The hirer will be responsible for the total cost of any damage. This will also include any damage caused by willful misconduct (e.g. sitting or standing on the bonnet or roof of the vehicle) and driving under the influence of alcohol or drugs.
- The incorrect use of fuel (fuel being diesel or petrol). The hirer will be responsible for any associated cost.
- The cost to retrieve or recover a vehicle which has become bogged.
- The cost to replace keys, which have become lost, or retrieval of keys, which have been locked in a vehicle.
- Overhead and underbody damage to the vehicle.

- Any damage arising from misjudgement of dimensions.
- Driving on restricted roads.

accessories

Accessories are available to hire. It is best to pre order these to guarantee availability. You can still order the accessories at pick up but your first choice may not be available. Please note the Hirer is fully liable for all costs if the accessories are lost, damaged or stolen regardless of what Excess Reduction Option was taken.

transfers

Vehicles must be collected and returned to our branches (not airports). A transfer to the Freedom branch from the Airport and vice versa is provided free of charge. This also includes airport accommodation. Please advise Surname, Reservation Number, Arrival Terminal or hotel name and Number of Passengers requiring collection when you contact us. Our courtesy collection is normally within 30 minutes and operates up to 1 hour prior to close.

driver's licence, minimum age and additional drivers

A valid full (non-provisional) national drivers licence is required. Non-English language national drivers licences must be presented in conjunction with an official translation or valid international drivers licence. The minimum age is 21 years. Additional drivers must meet all Freedom rental requirements, be at the depot at time of vehicle pickup and sign the rental agreement.

general equipment

Each vehicle is supplied with complimentary general equipment (such as pegs and clothes line, dustpan/brush, fire extinguisher and bucket/hose).

kitchen and personal kits

Each vehicle is supplied with complimentary living equipment (such as bedding, cooking equipment, eating utensils, bath and tea towels.)

maps and campground guides

Each vehicle is supplied with a complimentary Road Atlas as well as campground guides.

vehicle consultation

On pick up of the vehicle our staff will provide a complimentary vehicle consultation. This includes an explanation of all the interior and exterior features of the vehicle as well as driving tips.

smoking and animal restrictions

Smoking in vehicles is strictly prohibited, and offenders will be charged a fume removal fee of NZ\$500. Animals are also not permitted in any vehicle and the same cleaning fee will apply.

l.p. gas refill service fee

The gas bottle(s) is supplied full. A service fee is payable on pick up of the vehicle:

- \$28 - Hitop Campervan, 2 Berth S/T Camper and Bushcamper
- \$38 - 4 and 6 Berth Motorhomes

The gas bottle can be returned empty at the completion of the rental.